

Booking and Cancellation Policy

All rates are charged per person in Canadian funds and are subject to include an additional 7.95% applicable taxes.

We do not charge additional service charges, single supplements or compulsory gratuities.

We ask for a 30% non-refundable deposit at the time of your booking to secure your reservation. The remaining balance should be settled 30 days prior to arrival at the ranch either via the Flywire link we have provided to you, bank wire transfer, e-transfer or cheque in Canadian funds.

Unfortunately we are unable to refund deposits although we will gladly credit your deposit towards a new booking placed for the same year (subject to availability).

Any cancellation received within 30 days of arrival must still be paid for in full, therefore we strongly recommend that guests take out appropriate travel insurance which includes cancellation and travel interruption coverage.

We do also request that all cancellations are provided in writing.

Free Rein Guest Ranch cannot be held accountable for delays or cancellations caused by Acts of God, strikes, weather events, aircraft delays or any other cause beyond its reasonable control.

The ranch will endeavour to provide all services shown in the package description but are subject to weather conditions and may be cancelled, postponed or changed at our discretion. In the case of force majeure such as flight cancellations or delays, travel disruptions, weather events or forces beyond its control, Free Rein Guest Ranch is not liable to refund moneys paid.

- Risk Liability Waiver

Whilst we take every precaution to ensure your safety during your stay with us, there are obviously inherent risks involved with many of our offered activities. Please note that you visit and ride at your own risk and will therefore be required to complete a liability release form upon your arrival.

We do require that all children under the age of 18 ride with a helmet and strongly recommend that all riders wear helmets. We are happy to provide free protective equipment for your use.

You can bring your own protective equipment should you prefer to use it.

We also provide you with life jackets for your safety in our boats and bike helmets for use with the mountain bikes

- Riding Policy

The ranch reserves the right to limit the availability of horseback riding due to anything which may in our opinion jeopardise the health or safety of horse or rider.

A weight limitation of 250lb is in effect.

All persons wishing to participate in horseback riding will be required to sign a waiver of liability.

Cowboy boots or boots with a smooth sole and good heel are required for all rides.

Helmets are strongly recommended for all ages and are mandatory for all riders under the age of 18 years.

- Children

All children must adequately demonstrate a clear ability to control their horse in the safety of the arena before being able to ride out on the trail.

Children unable to participate in trail rides can experience supervised rides in the arena and around the ranch being lead by a parent, guardian or wrangler.

- Pets

Sorry. No pets allowed.

- Privacy Statement

Free Rein Guest Ranch respects the privacy of our guests. We never release your personal information to any outside agency.